

S U S A N P

April 3, 2009

Keith D. Black, Esquire

Dear Keith,

I can't thank you enough for everything you have done for our family during a very difficult time. As you know, things were not going smoothly after our "loved one" passed away. In fact, the estate was a total mess and nothing was being done by the previous attorney. I am sure our "loved one" would never had wanted it that way but unfortunately, she was not properly informed when she made her will and all of it could have been avoided if she went to someone like you.

It wasn't until I found you and we began working together, that we were able to finally get things moving forward and in the right direction. You knew exactly what had to be done and you got it done fast. We were able to understand the process because you explained each step to us. Not only were you my attorney, but you were always there when I needed you even if it had nothing to do with the estate. You helped me through a very difficult time and you have become part of the family. I cannot think of anyone else that I would entrust to handle any other Trust & Estate issues our family and/or friends would ever need. Your name will always be the only one that I would recommend.

You are the true meaning of a compassionate, caring, and intelligent individual as well as a professional!!

Sincerely,

Susan P